

TITLE: Standardization of Production Rates for Comparing Field Offices

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AUTHOR(S): Dan Kadell

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PROJECT OBJECTIVE:

To develop practical examples of standardization techniques for use in DMV field offices and headquarters units.

SUMMARY:

The paper develops practical examples of standardization techniques for use in DMV field offices and headquarters units as part of the quality improvement methodology. After showing a hypothetical example, practical applications are presented using field office production data.

IMPLEMENTATION STATUS OF FINDINGS AND RECOMMENDATIONS:

None.

SUPPLEMENTARY INFORMATION:

The paper was published as *Quality Toolbox*, 13. April 1988